

## PRIVACY AND COOKIE POLICY

*www.grainsamplers.com*

This page describes how we run our website and, more specifically, how we process the personal data of visitors using our site [www.grainsamplers.com](http://www.grainsamplers.com) (hereinafter the “Site”).

The information - provided in pursuance of [Section 13 of Legislative Decree no. 196/2003](#) - is also based on the guidelines contained in [Recommendation no. 2/2001](#), which was adopted on 17 May 2001 by the European data protection authorities within the Working Party set up under Article 29 of European Directive 95/46/EC in order to lay down minimum requirements for the collection of personal data online - especially with regard to arrangements, timing and contents of the information to be provided by data controllers to users visiting web pages for whatever purpose.

You can access the Site without being asked to give any personal data. Nonetheless, it is standard for the computer systems running the Site to passively collect an amount of personal information as part of their everyday operation given that transmission of said information is implicit in the use of internet protocols. This information is not gathered with the purpose of identifying you as an individual though it could, by its very nature, lead to your identification as a result of subsequent processing. Said information may include the IP addresses of the computers you use to connect to the Site, the web browser used, the time of the request, etc..

This information is used only for the purpose of producing anonymous statistical information on the use of the Site (such as, above all, the number of visits) and to check the Site is running properly, and is deleted as soon as it has been processed. This process does not involve processing data that would make direct identification possible.

The **Data Controller** is **D.V. S.r.l. Depuration Véhiculer**, based in Italy in Cusano di Zoppola (PN), Via E.Ellero n.9, in the person of the duly authorized representative *pro tem*. Processing in connection with the web service (Request for information) offered by this Site is carried out at the above-mentioned premises and is handled by the Data Controller and duly appointed personnel. No personal data are made public, while certain data (contact data) may be disclosed to third parties (e.g. our foreign distributors) where this is essential to providing the service requested.

In addition to providing data as part of the navigation process mentioned above, you can also opt to supply the personal data requested on the enquiry forms, where applicable. Failure to provide such data may entail the failure to be provide with the items requested.

The Site allows you to express your preferences by interacting with other applications (so-called social media sites), such as LinkedIn and YouTube. By clicking the relevant key found on the pages of the Site, you can log in to your social profile and comment on or like the content of our Site. In this case, refer to the privacy statement prepared by the owner of the above-mentioned application (e.g. [https://www.linkedin.com/legal/privacy-policy?trk=hb\\_ft\\_priv](https://www.linkedin.com/legal/privacy-policy?trk=hb_ft_priv)).

Before we start talking about **navigation data**, we should first explain what cookies are. **Cookies** are simple text files that are stored on your web browser to tell you apart from other users of the site. The use of cookies is standard practice among internet sites. No so-called persistent cookies of any kind are used, in other words we don't use systems to track users. The use of so-called session cookies (which are not stored permanently on your computer's hard drive and are deleted when the browser is closed) is instead strictly limited to the transmission of session identifiers (made up of random numbers generated by the server), which are required to enable you to explore the Site securely and efficiently. More specifically, session cookies are used for the following purposes:

- to enable you to carry information across different pages of the Site so that you don't have to keep re-entering data.
- to put together anonymous statistics that help the Data Controller assess how users use the Site and, consequently, improve their navigation experience.

If you alter your browser settings to restrict or limit the use of cookies, you may find you cannot use certain Site features.

**Navigation Data.** The information systems and software procedures relied upon to operate this web site acquire personal data as part of their standard functioning; the transmission of such data is an inherent feature of Internet communication protocols. Such information is not collected in order to relate it to identified data subjects, however it might allow user identification per se after being processed and matched with data held by third parties.

This data category includes IP addresses and/or the domain names of the computers used by any user connecting with this web site, the URI (Uniform Resource Identifier) addresses of the requested resources, the time of such requests, the method used for submitting a given request to the server, returned file size, a numerical code relating to server response status (successfully performed, error, etc.), and other parameters related to the user's operating system and computer environment.

These data are only used to extract anonymous statistical information on website use as well as to check its functioning; they are erased immediately after being processed.

**Data Provided Voluntarily by Users.** Sending e-mail messages to the addresses mentioned on this website, which is done on the basis of a freely chosen, explicit, and voluntary option, entails acquisition of the sender's address, which is necessary in order to reply to any request, as well as of such additional personal data as is contained in the message(s).

With reference to **data processing practices**, we process personal data, by electronic and other means, only for the time it takes to achieve the purposes for which the data were originally collected and/or provided, after which they will be destroyed or deleted unless we are legally required now or in the future to keep them. Specific security measures are implemented to prevent the data from being lost, used unlawfully and/or inappropriately, and accessed without authorisation.

The personal data collected and/or provided are **processed for the following purposes:**

- a) Request for Information. For dealing with requests that are submitted using the “*Contact us*”, “*Get a quote for a truck probe*” and “*Download product brochure*” forms; your first name, surname or company name, your Country and email address are compulsory data as they are required for the purpose of replying to and identifying the enquirer. If necessary for the purpose of the request, your personal data (just contact data) will be provided to our nearest distributor.
- b) The Data Controller may also use your data to send promotional e-mails on its own products and services or product development, similar to those purchased, unless you refuse this option exercising your right of opposition as per the procedures seen later on ([Section 130, paragraph 4, L.D. 196/2003](#)).

The data collected are stored on secure MailChimp servers, meaning that by submitting the above mentioned requests, you also agree to this data transfer. As stated in the [MailChimp Privacy Policy](#) (compliant to the U.S.-EU & U.S.-Swiss Safe Harbor Frameworks), MailChimp will never use your data directly or sell your information to third parties. MailChimp employs suitably authorized

operators to maintain the service and said operators may have access to user data in the performance of said duties. Whatever the case, the guarantees provided by the MailChimp privacy policy apply. You are entitled, at any time and at no cost, to edit your preference and ask to be removed from DV Depuration Véhiculer S.r.l. contact list using the form found on the Site or by contacting the Data Controller directly.

Data subjects are also entitled at any time to obtain confirmation of the existence of personal data concerning them and be informed of their contents and origin, verify their accuracy, or else request that such data be supplemented, updated or rectified ([Section 7 of Legislative Decree no. 196/2003](#)).

The above Section also provides for the right to request erasure, anonymisation or blocking of any data that is processed in breach of the law as well as to object in all cases, on legitimate grounds, to processing of the data.

All requests can be submitted directly to **D.V. S.r.l. Depuration Véhiculer** - Via E.Ellero n.9 - Cusano di Zoppola (PN), Italy, [info@dvsrl.it](mailto:info@dvsrl.it).

Other specific statements may be given in other sections of the Site.

This Policy may be updated from time to time so please check this page regularly.

*Last update 10<sup>th</sup> December 2014.*